

Guest House Avondrust West Coast

The following are applicable in all cases and no other attachments, documents, etc. may over write or supersede this document – unless done in writing and so form part of the business profile, and with written authorisation from the owners.

Terms & Conditions.

Booking -

Generally - A First come – First serve basis is applied. Avondrust reserves the right to use at own discretion, should the accommodation become available, for what ever reason during the booked period.

A Quote, Estimate or reservation, usually allows approximately 1 - 3 days for holding the accommodation/service – there after it expires and is again made available to the public.

Check-in Time 14:00 - 18:00 and check-out by 10:00.

Reception 7:00 - 18:00 7 days / week. Exceptions on holidays and Sundays.

Please inform us ahead of time with special requirements - Dietary, Small Pets, Late arrivals. Etc..

Payments -

No Cheques, Promissory notes or Credit.

Online EFT direct to our bank. Keep reference number for proof of payment.

Online Visa and Master credit card payments at time of booking. Keep reference number.

Vat invoices and statements issued when asked for.

Each unit have its own rules for charge and pay rates .

General – bookings with a value less than R2000, require full payment to secure.

Booking date within 14 days require full payment to secure regardless of value.

Booking dates greater than 15 days require minimum 50% deposit to secure.

Final deposit required 14 days before arrival.

Walk-inn bookings (no reservation) Full amount in cash with proof of identity.

Cancellations -

A 50% fee of paid amount will be charged if greater than 15 days prior to arrival date.

No refund on cancellations less than 14 days, no show, late arrivals or early departures, regardless of situation, - or to Avondrust Guest House management's discretion.

No cash refunds – only EFT refund to your legal bank account.

Bank charges will be for your account.